

Nuvelco geared to global competition

GLOBALIZATION is heralding changes in the electric industry and the Nueva Vizcaya Electric Cooperative (Nuvelco) embarks on this new century movement to cope up with competition and demand for better service.

Without losing its sight on true rural electrification movement, Nuvelco is initiating to 'take the lead in the race for smart service and sustainable business operation, and bringing closer the services to every member-consumer-owners.' In chasing the globalization tread, Nuvelco launched innovative services and infrastructures.

New administrative buildings

Replacing its old and condemned buildings, the Nueva Vizcaya Electric Cooperative (Nuvelco) recently inaugurated its new administrative, warehouse and motorpool buildings.

These new facilities have long been envisioned by Engr. Narciso Salunat, former general manager of Nuvelco, and the Board Directors. The new administrative building is a two-storey facility with a state-of-the-art design patterned with big and beautiful buildings in the metropolis. It is equipped with new furniture and fixtures, aircondition units, CCTV and high-end facilities.

"It is high time that our employees be housed in a safe and new building because the old building is almost 40-year old and declared condemned when hit by earthquake in 1990 by the Department of Public Works and Highways (DPWH)," board chairman Manolito B. Lumidao said.

New power substations, subtransmission line

Two 10-MVA sub-stations with sub-
NUVELCO GEARED /P-6



The state-of-the-art administrative building of Nuvelco aimed to better serve its member-consumer-owners.

Nuvelco adopts NEA 7-point agenda

As a sign of strong partnership and a bid to improve the operational efficiency of the cooperative, the Nueva Vizcaya Electric Cooperative (Nuvelco) adopts the 7-point agenda of the National Electrification Administration (NEA).

This initiative was conceived by NEA Administrator Edgardo Masongsong in his desire to enhance and prepare all the electric cooperatives in a global competition and to combat the threats of a deregulated electric industry.

"We are encouraging all electric
NUVELCO /P-9



NEA Admin. Edgardo R. Masongsong

ERC lauds Nuvelco for not collecting bill deposits

THE Energy Regulatory Commission (ERC) lauded the Nueva Vizcaya Electric Cooperative and a number of Electric Cooperatives (ECs) that do not collect Bill Deposits from its customers.

As a result of the recent audit and evaluation conducted by the ERC, it found out that Nuvelco is among those electric cooperatives not collecting bill deposits as compared with Meralco and other neighboring distribution utilities. Based from records, ERC found that the distribution utilities, both private

ERC LAUDS /P-8



"We did it." The Nuvelco employees and officers during the courtesy visit with NEA Administrator Edgardo Masongsong. Nuvelco levelled-up on its categorization from "B" to "A" in the year 2017.

Editorial

Reborn

This dream is no longer just a dream.

There have been numerous attempts to give breath to the defunct newsletter. Doubts may be raised that there is no serious bid to take the cudgel. It may be considered that there may be dearth of hands who could put into scribble the thoughts they have in mind. Enthusiasm to bring a difference in the world of public information may have dwindled. Whatever you may ponder, they are now buried under the ground.

With the new breed of driven recruits and sleeping passion to inscribe was rekindled, a new leaf has been made into fruition. A long-delayed newsletter was put into reality. An overdue printing and inception of this paper was reborn.

The Editorial Board thru the prodding of management has met only once and committed to print out of the press the first issue of the Nuvelco piece dubbed as Nuvelconnect. This paper aims to connect to the employees, to the community and to the member-consumer-owners (MCOs) and be informed of the events in their cooperative.

Nuvelconnect will not only be an avenue as a public information strategy but rather a medium to convey to the stakeholders that we are making a difference on how electric service is delivered and that Nuvelco mean business on what it does.

A challenge ensues as this first attempt was made into reality..... can we publish the next episode?#



PowerView

FREDEL L. SALVADOR
Editor-in-Chief

‘Bravo Nuvelco!’

Kudos to the Editorial Board for making this paper a reality. Lest it be overlooked, management plays an important role for the support extended and for challenging that the printing of the newspaper is indeed due.

The coming out of the letterpress posed both as a test and a challenge on how the group could sustain the printing of this newsletter. It is our fear that when procrastination strikes and “ningas kugon” join forces, our bid to keep the momentum would fail. *“Sabi nga nila, sa umpisa lang magaling.”*

Well, let’s wait for the next happening.

-o0o-

The year 2018 has been a challenging era on the part of Nuvelco. This was the period when management ventures on capital expenditure projects to arrest the lingering issue on power interruptions and system loss. Projects such as image building and automation have been started to cope up with the demands of time and prepare the cooperative into a globalization campaign.

Nuvelco took pride that it has inaugurated two sub-stations, constructed

its distribution lines, rehabilitated its old lines and extended electrification to the remotest sitios. For the record, these extensive capital projects have long been envisioned by the former general manager Narciso Salunat which was continued by the newly appointed general manager Lopito Lloyd Valdez. Their concerted efforts thru the support of the Board of Directors paved the way to the realization of these projects. Nuvelco will not cease on improving its systems and the delivery of a quality customer service our valued member-consumer-owners deserve.

On the part of the institutional aspect, the upgrade of facilities goes with the upturn of the professional growth of the employees by encouraging them to pursue post-graduate studies. Seminars and trainings were attended by the employees to learn the new trends in the electric industry in order to best manage the operations of the cooperative.

There will be no let-up. There will be no stoppage. There will be looking forward for the best interest of public service. Come and join us on this noble endeavor. Bravo Nuvelco!#



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Chairman's Outlook

ENGR. MANOLITO B. LUMIDAO
Board Chairman

'Changing of Guards'

The changing of guards in the top echelon of the coop's organization is not an easy one. We have our individual differences and have been differing in disciplines. Nevertheless, this has not deterred us to maintain our camaraderie and uphold the spirit of unity. Thus, when I assumed as Board Chairman I see to it that the bonds of friendship, camaraderie, and solidarity among the Directors are maintained. For we believe that united we stand, divided we fall.

There may be issues that hound our electric cooperative ranging from the delivery of service to the institutional aspect. We trust that these are signs of a growing organization and this

"As long as the Board exists, we will not allow any entry of private investors to take the operations of our cooperative. We will prove that we in Nuvelco will continue to make a difference in providing a reliable and efficient electric service."

will test us on how we are going to protect the cooperative and maintain oneness among the workforce.

The implementation of the numerous projects to address system loss and efficiency of service have been the forefront of the

discussion in the four corners of the Boardroom. There was never an instance that we have not discussed on how to further improve our cooperative to face the stiff competition of a deregulated industry. For we all know that private investors are on the look and on the green to attack the ailing and inefficient operations of the cooperative.

As long as the Board exists, we will not allow any entry of private investors to take the operations of our cooperative. We aim to prove that, we in Nuvelco, shall continue to make a difference in providing a reliable and efficient electric service.

We will not sit on our laurel but will continue to work hand in hand with management on how to better serve our dear member-consumer-owners.#



Technical Vista

ENGR. EPIFANIO P. MENDOZA, JR.
Technical Manager

'Electrical Moves'

We take pride to inform that we are gradually on the track of improving our system. This includes the completion of the construction of two new 10 MVA Sub-stations which are now fully operational. This is situated at the municipality of Villaverde which will serve three (3) municipalities of Villaverde, Bagabag and Diadi.

Another 10 MVA sub-station is now operational at Nuvelco



GM's Voice

LOPITO LLOYD T. VALDEZ
Acting General Manager

'Facing the challenges!'

Many people believe that they don't have what it takes to face the challenges head on and make a difference to the world. They believe only people like Mahatma Gandhi, Mother Theresa, Thomas Edison, Albert Einstein, Bill Gates, and the likes, are capable of making a difference and faced squarely the challenges that crossed their paths.

The reality is, every one of us was created by God and put in this world to contribute, to face the challenges positively, and make a difference to the cooperative in our own unique way. You may be a leader, manager, or a rank and file employee. It need not be anything out of the world or something fantastic. It just needs to be something you do with the intention of 'doing good' and contributing to the 'best interest of everybody.'

With the trust of the Board Directors and management appointing me to lead the cooperative is not an easy one. I know that there are quarters who are not yet convinced that we are doing this for the ultimate good of our cooperative. That we are moving to the hilt so that we could continue to provide or even provide the best service our member-consumer-owners deserve.

We will not be dissuaded to initiate reforms even if it will hurt; we will not cease on implementing projects that will redound to better service; and we will continue to strategize plans that will prepare Nuvelco to a higher height of public service.

There are ordeals, headaches and issues that should be addressed. This cannot be done if we are all divided and point our weaknesses. Rather, we should look into the opportunities and maximize our strengths so that our stakeholders may say, that we mean business and we are really working for what is best and right.

All of us already have what it takes to make our cooperative a better working place and provide efficient services. Facing the challenges may seem like an enormous task, but it is in fact the collective efforts of everyone to make small contributions with a lot of heart. The size of the contribution is not what matters most. The key here is to have the heart to do it.

Rest assured that we will continue to provide the best service. Let us face the challenges hand-in-hand.#

Main Office which will serve the municipalities of Dupax del Sur, Aritao, Sta. Fe and Kayapa.

Conversion of old and dilapidated lines are also underway. Clearing of lines is also an annual activity.

There are forthcoming activities Nuvelco will implement to address the continued need to have an efficient electric service. These projects are all in line with the strategic development plan (SDP) envisioned for the year and we are expecting its full implementation before the year ends.#



Institutional Outlook

EVELYN B. GUEVARRA
Institutional Manager



Financial Mind

CLARITA O. GINES, CPA
Finance Manager

‘Valuable Assets’

“All workforce are our most valuable assets. They are the core center and heart of our cooperative.”

This simple phrase always clings to mind because in all organizations, employees play a vital role in order to achieve its mission and vision. From the words of Anne Mulcahy, “Employees are a company’s greatest asset - they’re your competitive advantage. You want to attract and retain the best; provide them with encouragement, stimulus, and make them feel that they are an integral part of the organization.”

Thus, as part of the Institutional Department’s annual strategic development plan, it has initiated programs and activities that dwell on the professional growth and welfare of the employees. This includes the conduct of several in-house trainings and seminars. The purpose of which is to enhance their skills, talents and capabilities to better serve our valued member-consumer-owners (MCOs).

Employees are encouraged to pursue higher learnings and advance on their studies as these are the only ways for them to compete in the challenging workplace and address the complexities of modern times. Based from records, there are those who are pursuing doctoral and masteral studies in the universities and colleges in the province. Some are pursuing

“Time and again, NUVELCO considers the importance of continuous learnings in order to efficiently and effectively perform employees’ functions and duties.”

highly technical environment, they will be left behind.

Time and again, NUVELCO considers the importance of continuous learnings in order to efficiently and effectively perform employees’ functions and duties. As part of this package, management constantly reviews and grants attractive remunerations and benefits to improve employee’s quality of life and boost their morale to better serve our MCOs and attain an efficient service.

On the side of our valued MCOs, the department thru its Membership Services Division (MSD) continues to organize base groups composed of MCOs. This is in line with the seven-point agenda of the National Electrification Administration (NEA) under the tutelage of its Administrator, Edgardo R. Masongsong. It aims to strengthen partnership and increase the awareness of our MCOs on the issues and updates involving our cooperative and current events in the electric industry. For we believe that a well-informed and empowered MCOs would be a formidable partner in rural development.

It is our commitment that we will nurture our partnership with MCOs and strengthen our workforce for the good of the cooperative and the MCOs it serves. #

‘Understanding the Power Bill’

Every month, each customer receives his power bill from the local power distributor detailing therein the amount to be paid. One may notice that the rates vary and the kwh consumed monthly also vary. This is due to fluctuating cost of power and differing kwh use. There are factors why the rates and consumption vary. If the season is dry, the rates go high; if it is wet season, the rates go down. Business climate condition also affects the rates because it is market driven, too. Kwh consumption does not conform monthly also because of differing daily temperature and attitude of the customer. Any customer could not guarantee that he uses appliance or equipment dependent on power all at the same time, number of hours, the same number of consuming individuals in its household under the same temperature every day. These factors are often misunderstood why the customer has different bill amount payable. To understand the electric bill better, let us take a closer look at the different components of the bill charges:

Generation Charge- this charge box is for payment to the power suppliers, SMEC (San Miguel Energy Corporation which serves our customers connected to the grid, and to NEECO II and AURELCO for our customers at Alfonso Castaneda, Lipuga, Pelaway, Talbek and Abaca. This amount is computed by taking the cost of power billed to the coop by these suppliers divided by the number of kwh purchased for the month. This will give us cost per kwh to be charged to our valued customers the following month. From the computation alone, one could surmise that the coop does not charge and collect any centavo lower or higher of what is billed to the coop by its power suppliers. And, the coop is obliged to remit 100% on the 10th of each month to avail of prompt payment discount or at least, every 25th of the month at face amount; otherwise, a disconnection of service within 48 hours will follow. Of course, the coop does not want to experience total black out for the entire coverage area whereby both the prompt payors and the negligent customers suffer the consequences. Thus, the need for the customer to pay his bill on time- 9days after being issued a bill; or at least, monthly. The coop’s average monthly bill from these suppliers is P80Million.

Transmission Charge - this is a charge that will be paid to our transmission service provider, NGCP (National Grid Corporation of the Philippines). This will account for the service of transmitting its power requirement from Sual, Pangasinan (where power is generated by SMEC) to Nueva Vizcaya. The same computation of charging its valued customers; that is, total transmission cost as billed divided by corresponding number of kwh delivered is the cost of transmission to be charged to the customers. The coop is required to remit 100% every 25th of the month; otherwise, a notice of disconnection is served to the coop within 48hours. Thus, the need to pay our power obligation monthly. The coop’s monthly bill is averaging P 22Million.

System Loss charge - this charge will account for the

“POST FOR POSTERITY.” The last batch of the BEST participants jointly sponsored by Philreca Party-list, TESDA, IIEE & Nuvelco.



Nuvelco holds Barangay Electrician Seminar and Training (BEST)

DUPAX DEL SUR, Nueva Vizcaya. The Nueva Vizcaya Electric Cooperative (Nuvelco) held a graduation ceremony on separate dates for its four (4) batches at the Nuvelco Main Office, this town, for 226 electricians who completed and passed the 16-hour basic barangay electrician skills training program.

The group are beneficiaries of Nuvelco’s Project BEST or Basic Electrician Seminar and Training, which was carried out in partnership with TESDA Nueva Vizcaya Office, Integrated Institute of Electrical Engineers (IIEE) Nueva Vizcaya and Ifugao Chapter and Philreca Partylist.

“There is an urgent need to train and enhance the skills of electricians because of the necessity to build a strong partnership with the grassroots and help them in their economic life, hence, the birth of Project BEST,” shared Nuvelco’s project proponent Fredel Salvador.

After completing the training, the graduates received their Certificate of Completion from Nuvelco and Certificate of Recognition from TESDA which is a kick-off of the second level of their future training.

The basic electricity training is a prelude of a bigger partnership and training skills to be

initiated by Nuvelco. Nuvelco’s Project BEST program came from the idea of enhancing and training new skilled electricians within its franchise to bring the services of electricity to the doorsteps of the rural communities.

“We are very grateful of the partnership we had with TESDA and IIEE in this program because they had provided the lecturers and recognized the importance of this activity,” Nuvelco General Manager Lopito Valdez said.

Renan Secretario serves as one of the lecturers. Project BEST would be an annual activity of Nuvelco. #Elsie Gatchalian

Nuvelco conducts “Balik-Aral” program

NEW GUMIAD, Dupax del Norte. More than 150 students from the barangays of La Conwap, Nagtipunan, Quirino and New Gumiad, Dupax del Norte, Nueva Vizcaya benefited from the early “Balik-Aral” Program of the Nueva Vizcaya Electric Cooperative (Nuvelco) on May 3, 2019.

The “Balik-Aral” program was held at the Bugkalot High School, New Gumiad, Dupax del Norte participated in by Nuvelco employees, teachers of Bugkalot High School, Barangay

Nuvelco appeals to help save electric power, assures no brown out during election

THE Nueva Vizcaya Electric Cooperative (Nuvelco) appeals to the member-consumers in Nueva Vizcaya to help save electric power to cushion the impact of power shortage while assuring of no electric power interruption during election period from May 12 to 14, 2019.

“Nuvelco is prepared for any eventualities during the 2019 mid-year election, however, we cannot do it alone without the help of every member-consumers to report any line problems or power outage during the election period”, Nuvelco general manager Lopito Valdez said.

To ensure that there be no power interruption, Nuvelco encouraged all consumers to save electric power before, during, and after the mid-year election.

This is also in consonance with the call of the Commission on Election (Comelec) to ensure that there will be no power interruption considering that the manner of election is now automated and it needs electric power to generate report and transmit the results.

Comelec has deputized Nuvelco to assist in the conduct of the orderly, honest, and peaceful election. #

Officials, representatives from San Miguel Energy Corporation (SMEC) and students from both municipalities.

“We are very grateful because this is the first time that Nuvelco and its partners visited our place and distributed school supplies to the poor residents,” Bugkalot high school principal Menalyn Salvador said.

This service is a big leap to the Bugkalot Tribe’s families to help them cost cut on the expenses on school supplies.

With the social activity conducted, the villagers will no longer travel for almost two hours at the nearest store to buy the needed school supplies. This will also help them cost-cut in school supplies expenses.

Most of the villagers belong to the indigent families who could hardly provide for the school needs of their kids in school.

The school supplies consist of a bag with notebooks, pencil, papers, ballpen, and color wax. The activity is a joint partnership with San Miguel Energy Corporation (SMEC).

Barangay La Conwap, Nagtipunan, Quirino and New Gumiad, Dupax del Norte, Nueva Vizcaya is a boundary dispute area where the Bugkalot Tribes thrive for long years. #



IIEE partners with Nuvelco on BEST 2019

THE Integrated Institute of Electrical Engineers (IIEE) Nueva Vizcaya and Ifugao Chapter pact an agreement with the Nueva Vizcaya Electric Cooperative (Nuvelco) for the training of barangay electricians.

Engr. Jojo Mariano, President of the IIEE, Nueva Vizcaya and Ifugao Chapter, said that the joint project is a partnership between Nuvelco and IIEE to capacitate barangay electricians, help them in their economic growth and to encourage and educate best house-wiring practices in line with NUVELCO policies and NEA Engineering Bulletin.

Engr. Mariano discussed the Basics on Safety Electricity and Electricity 101 during the two-day seminar and training.

Evelyn B. Guevara, Institutional Manager of Nuvelco, expressed her appreciation to the IIEE for partnership because it will address community development and will help in the program of the cooperative to reduce system loss, improve power services and reliability.

The Barangay Electrician Seminar and Training (BEST) was designed to accredit qualified barangay electricians as point person in electrical housewiring and other line related problems.

It is expected that this will be attended by all barangay electricians.#



“LET’S DRAW.” Engineer Jojo Mariano carefully demonstrates and taught the students of the Barangay Electrician Seminar and Training.

NUVELCO GEARED...

(FROM PAGE 1)

transmission lines were constructed and inaugurated at the municipality of Bambang and at Nuvelco Main Office.

The sub-station at the Nuvelco Main office consists of new facilities and equipment with 7.21-kilometer 69 kV subtransmission line. This caters to five (5) municipalities: Sta. Fe, Arिताo, part of Kayapa and Dupax del Sur. While the Villaverde sub-station with sub-transmission lines will serve three municipalities namely: Villaverde, Bagabag and Diadi.

Nuvelco general manager Lopito Lloyd Valdez said that these projects address system loss reduction program and service reliability improvement.

Computerized system and transactions

In-house computer programs were developed and launched to better serve Nuvelco’s member-consumers. This enterprise consists of warehousing system, collection system, member consumers’ profile, payroll system, member-consumers’ ID system, syncing system, queueing system, paperless system transaction and others.

Nuvelco also launched its own website and mobile bill inquiry dubbed as Nuvelco On-line Bill Inquiry (Nombi) which is downloaded at google play for android users.

Considered as highbred with zero cost, the computer programs that were developed had addressed consumer satisfaction and increase performance of the employees.

Local electric coop ensures power service reliability on 2019 Mid-Year Election

THE Nueva Vizcaya Electric Cooperative (NUVELCO) assures the public of its active participation in ensuring electric power service reliability during the May 13, 2019 mid-year Elections.

In the advisory given by Nuvelco, all area offices and linemen were directed to undertake necessary activities and implement

Manpower professional growth

There are increase in the number of Nuvelco employees who enrolled in Doctoral and Masteral Degrees in the universities and colleges in the province. Bachelor’s degree completion was also embarked by employees during Saturday and Sunday classes.

Evelyn Guevara, ISD Manager, pointed that management has encouraged employees to venture into higher learning to equip employees faced stiff competition and be prepared in the deregulated industry.

In-house seminars, workshops and trainings were also conducted such as computer skills enhancement, system reliability, review of coop’s code of ethics, meter reading, team building and consumer relationships.

These activities are just but few of the feats being undertaken by Nuvelco to overhaul its operation and faced global competition squarely.#

inspection of school electrical connections, clearing of lines and coordination with school principals to ensure the continuous supply of electric power before, during and after the May 13 elections.

Engr. Epifanio Mendoza, Jr, NUVELCO engineering manager, told that the activities that will be conducted is mandated by the National Electrification Administration (NEA) with the coordination of the National Grid Corporation of the Philippines (NGCP) to monitor the status of electric power supply and to strictly follow the Notice and/or Schedule of load curtailment coming from the NGCP. Establishments with big loads will also be advised to reduce their power consumption.

Before the election, NUVELCO management has already prepared and implemented clearing of lines, rehabilitation and maintenance program to ensure readiness during election day. As the election day approaches, inspection of the entire distribution system, perform preventive maintenance and replacement of defective/deteriorating components were already done.

Each municipality will be deployed a skeletal force on 24-hour for any power interruption or equipment breakdown. All sub-offices will be manned by coop’s personnel to ensure that proper coordination and quick response to any trouble shall be attended.#

Nuvelco inaugurates new facilities

REPLACING its old and condemned buildings, the Nueva Vizcaya Electric Cooperative (Nuvelco) recently inaugurated its new administrative, warehouse and motorpool buildings.

These new facilities have long been envisioned by Narciso Salunat, former general manager of Nuvelco, and the Board Directors. The new administrative is a two-storey facility with a state-of-the-art design patterned with big and beautiful buildings in the metropolis. It is equipped with new furniture and fixtures, air-condition units, cctv and high-end facilities.

"It is high time that our employees be housed in a safe and new building because the old building is almost 40-year old and declared condemned by the Department of Public Works and Highways (DPWH)," board chairman Manolito B. Lumidao said.

Lopito Lloyd Valdez, Nuvelco general manager said that the new administrative building is expected to give convenience and comfort to visiting member-consumer-owners. This will pave the way of showcasing another brand of service and level-up the delivery of service.

On the other hand, the warehouse is also designed to accommodate materials and equipment. This will also safekeep materials avoiding any incidence of theft or pilferages.

The new motorpool is expected facilitate the repair of all co-op vehicles.#

Electricity comes to far-flung sitios in Vizcaya

GABUT, Dupax del Sur. Electricity has come to 28 sitios mostly located in the far-flung area as the year 2019 come to its half year. The Nueva Vizcaya Electric Cooperative (NUVELCO) thru the National Electrification Administration (NEA) has electrified these far-flung sitios benefitting initial consumers of 1,680.

This project dubbed as Sitio Electrification Program (SEP) is a national government project aimed of electrifying the whole country and to raise the standard of living of these far-flung areas.

Nuvelco board chairman Manolito Lumidao said that the energization of the sitios thru the national government is part of the Duterte Administration's social contract with the Filipino people. He added that our political leaders have been instrumental for the immediate implementation of the said projects who personally follow-up the release of the funds intended for the 28 sitios.

In line with this, NUVELCO and NEA has included free electric meters, service drop wire, housewiring materials and installation cost. This implies that consumers will not spend any single centavo in purchasing wires and bulbs because this is freely granted to them except for the fees that have to be paid



"POWER ON." Dedication of the newly constructed 10 MVA Sub-station equipped with modern electrical technologies. This is one of the two sub-stations added to the service improvement and system loss reduction programs of Nuvelco.

New power substation, subtransmission line improves electricity service of Nuvelco

THE Nueva Vizcaya Electric Cooperative (Nuvelco) proved its continued mission of providing a reliable and efficient electric service in the province of Nueva Vizcaya as it recently commissioned and energized its newly built 10 MVA substation and 69 kV subtransmission line.

These improvements in the distribution system of Nuvelco aims to address power interruptions, low voltage and system loss. It is expected that with the energization of said facilities, households in the far-flung areas would expect a stable 210 to 220 volts.

The 7.21-kilometer 69 kV subtransmission line covers the Municipality of Bambang going to the Municipality of Dupax del Sur and part of

Aritao. While the 10 MVA Substation located at the Nuvelco Main Office which will cater to five (5) municipalities of Aritao, Sta. Fe, Aritao, part of Kayapa and Dupax del Sur. These new facilities have long been planned by Nuvelco to provide member-consumers the well-deserved electric service.

According to technical staffs, the installation of the 10 MVA Substation at the Nuvelco Main Office "was the best option" to ease the load of the 10 MVA power transformer in Bambang substation. Based from the data, there was an abrupt increase on the power demand in the south section of the province which necessitates the construction of the said new facilities.#

NEA reaffirms support to NUVELCO on total electrification

WITH over a thousand Vizcayano households still having no access to electricity in the province, the National Electrification Administration (NEA) has reaffirmed its commitment to the Nueva Vizcaya Electric Cooperative (Nuvelco) to hasten the implementation of the government's total electrification program.

NUVELCO Board Chairman Manolito B. Lumidao made the assurance when the National Electrification Administration has earmarked funds for the energization of 28 sitios of the province mostly located in the far-flung areas.

This project is a social contract of the Duterte Administration to raise the standard of living of the community in the far-flung

directly to Nuvelco.

Schedules of energization ceremonies are expected to be held by the last quarter of the year. Most of the sitios benefited by the project are located in Alfonso Castaneda, Ambaguio, Aritao, Diadi, Kayapa, Kasibu and Dupax del Sur/Norte.#Juliet G. Carub

areas. The energization of sitios and barangays are national government projects aimed of electrifying the whole country. It is the government's social obligation to bring the services of electricity to every doorsteps of every Filipino house.

Through the NEA, in partnership with 121 ECs, has energized an estimated 12.5 million households in the country, NEA Administrator Edgardo Masongsong said reaching the most remote and inaccessible villages is still a challenge.

"We commit that with this innovation, with this technology, we will be able to fast-track rural electrification, we will be able to fast-track total electrification, we will be able to realize total development," he said.

NEA data show there are 1,702 off-grid areas without electricity access spread across the country. Of this number, around 1,003 off-grid areas are in Mindanao alone, and 557 in Visayas and 142 in Luzon. #



Nuvelco receives commendation for the 2019 Mid-Year Election

QUEZON CITY. The Nueva Vizcaya Electric Cooperative (Nuvelco) receives commendation from the National Electrification Administration (NEA) for its preparation and active participation during the conduct of the peace, orderly, and honest May 13, 2019 mid-year elections.

A call was received by the cooperative in recognition of its commitment, timeless effort and relentless support in the conduct of the Bantay Ilaw 2019 Election which ensured adequate and reliable power supply during the said elections.

Distribution utilities like Nuvelco is mandated by the national government particularly the Department of Energy (DOE) to maintain reliable and uninterrupted supply of electricity during the said elections which is

necessary to power the PCOS machine and transmittal of election results.

Upon the deputization of the Commission on Elections (Comelec) on the DOE, NEA and Nuvelco, the Bantay Ilaw 2019 was created for the delivery of adequate, stable and reliable power supply before, during and after the mid-year national elections.

Among the strategies undertaken by Nuvelco prior to the election dates are preventive maintenance of all power facilities, clearing of lines, replacement of defective poles, and overloaded distribution transformers. Coordination with the school's representative was also undertaken to determine their respective needs.

Further, Nuvelco has created its own task force named Power Task Force Election to strengthen the Bantay Ilaw 2019.#

Nuvelco adopts “pay anywhere scheme”

GABUT, Dupax del Sur. In its continuous desire to improve its services to the public, the Nueva Vizcaya Electric Cooperative (Nuvelco) launched the “pay anywhere scheme” which enable consumers to have wider options in settling their power bill accounts.

This innovative service aims to afford consumers the convenient way and avoid long queue in the different collection office especially during due dates.

“It has been a common scenario that during due dates there is a long line of paying consumers and complaints are always expected. This is the reason we devised method on how

to address the said situation,” Nuvelco project proponent Fredel Salvador said.

The scheme is with the partnership of SM Corporation wherein Savemore’s outlets in Solano and Bayombong, this province, serve as service centers. An agreement was forged with the said company allowing consumers to pay their bills until 9 o'clock in the evening even during weekend and holidays.

Other on the hand, Nuvelco has now fully computerized its billing system as part of the measures adopted to be abreast with the changing times and cope up with technology innovations.#

ERC LAUDS... (FROM PAGE 1)

utilities and ECs, have collected an aggregate amount of approximately Php26.280 Billion as of 23 January 2019 as Bill Deposits.

From the words of ERC Chairperson and CEO Agnes VST Devanadera, she emphasized that “These Electric Cooperatives must be emulated and lauded for truly living up to the cooperative and “bayanihan” spirits which has been the inspiration in establishing these electric cooperatives.”

Bill deposits are collected from electricity consumers applying for new and/or additional service and from disconnected consumers who were previously not subject to bill deposits.

The ERC is currently revisiting its Rules on Bill Deposits to incorporate or amend portions thereof in order to include provisions that will protect consumers’ interests.

ERC commends these Electric Cooperatives for exerting efforts to reduce their consumers’ electric bill by not charging and collecting Bill Deposits and, thus, increasing their purchasing power. We encourage the other DUs to forego the charging of Bill Deposit, considering that there is no additional cost incurred and accrued to them. If foregoing the collection of Bill Deposit is not possible, it is but fair and appropriate that the customers be entitled to some interests which the Commission is now ironing out.

In Luzon, Nuvelco is among the five (5) ECs that waived their respective collection of Bill Deposits, namely: (1) Benguet Electric Cooperative (BENECO); (2) Lubang Island Electric Cooperative (LUBELCO); (3) Nueva Vizcaya Electric Cooperative (NUVELCO); (4) Oriental Mindoro Electric Cooperative (ORMECO); and (5) Quirino Electric Cooperative, Inc. (QUIRELCO).

Similarly, two (2) ECs from Visayas - Cebu I Electric Cooperative, Inc. (CEBECO I) and Bantayan Electric Cooperative, Inc. (BANELCO), and three (3) ECs from Mindanao - Lanao del Norte Electric Cooperative, Inc. (LANECO), Misamis Occidental II Electric Cooperative, Inc. (MOELCI II), and Lanao del Sur Electric Cooperative, Inc. (LASURECO) opted not to collect the said Bill Deposit.#



“CONGRATULATIONS.” Part of the skills enhancement, Nuvelco management conducted series of in-house seminars and trainings covering topics on technical, institutional and financial.

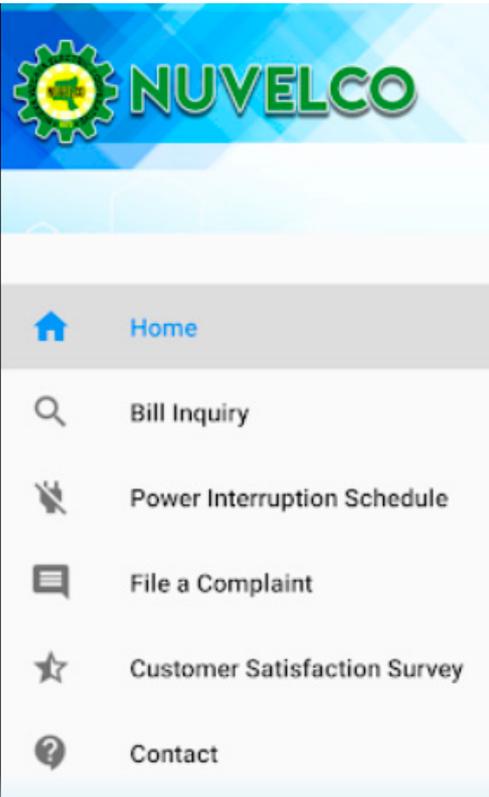
MISSION OF NUVELCO

To provide reliable, efficient, quality and reasonably-priced electric service and pursue sustainable and exemplary performance

NUVELCO
NUEVA VIZCAYA
ELECTRIC COOPERATIVE, INC.

VISION OF NUVELCO

A diamond-awardee electric cooperative with an empowered and satisfied member-consumer-owners.



Nuvelco launches online bill inquiry

DUPAX DEL SUR, Nueva Vizcaya – The Nueva Vizcaya Electric Cooperative (Nuvelco) continuously innovates its services and added a new network for consumers to know their bill online conveniently.

Dubbed “NOMBI” or Nuvelco Online Mobile Bill Inquiry, the program will enable Nuvelco customers to know their statement of account (SOA) instantaneously via electronic means. This application of knowing consumer’s statement of account is downloadable via google play.

“Paper copies of the SOA will still be delivered to all customers. The application is designed to for consumers to receive information of their current and outstanding bills through their mobile phones,” Nuvelco program coordinator Fredel Salvador said.

Customers can already post payments with any Nuvelco collection center or accredited payment facilities just by presenting the electronic notification on their mobile phones.

This automation program is in accordance with the co-op’s objective to provide excellent service to its consumers. It primarily targets to provide easier access of bills for consumers who want to check their payables through an online platform.

“This will also serve as a venue for our consumers who are outside of the province to pay their bills through other available payment methods,” Nuvelco general manager Lopito Lloyd Valdez said.#

Nuvelco lighted 6,054 households for year 2018

TRUE to its commitment of rural electrification, the Nueva Vizcaya Electric Cooperative (Nuvelco) illumines 6,054 households within its franchise. It’s a proof that it has lived up to the expectation that it would always yield to public service.

This figure is a result of streamlining of application of consumers and processing in a day the approval of the application. Those mostly served belongs to the far-flung sitios and barangays who are recipients of the extension of

line projects.

Under the sitio electrification project and barangay line enhancement program, the beneficiaries are those indigent families who could hardly provide their own electrical materials. The program provides free house-wiring materials, kwh meter and service drop wire.

For the year 2019, Nuvelco is expected to continue its mandate of total rural electrification.#



“LET’S DO IT!” Nuvelco linemen continue to work to better serve our valued member-consumer-owners.

NUVELCO ... (FROM PAGE 1)

cooperatives to implement the purpose of the 7-point agenda because this will help them face the threat of competition and this will serve as a guide in improving their efficiency,” NEA Administrator Masongsong said.

Nuvelco Board Chairman Manolito Lumidao pointed that the initiative of NEA in adopting the 7-point agenda is for the best interest of all electric cooperatives. He added that this is a welcome development as it will be a roadmap in making Nuvelco a best electric cooperative.

General Manager Lopito Lloyd Valdez emphasized that there is a need to espouse the 7-point agenda in Nuvelco’s Strategic Development Plan to level up on its operations and gradually reached the highest categorization given to electric cooperatives.

The 7-point agenda are the following:
1. Complete the National Electrification Program.

2. Intensify Capacity Building Program for Electric Cooperatives.
3. Prioritize the Empowerment Program for the Electric Consumers.
4. Carry out Rural Development through Electrification Program.
5. Carry out the current Corporate Governance of the NEA.
6. Strengthen Networking and Linkaging with the policy makers to ensure that the legitimate agenda beneficial to the NEA, Electric Cooperatives, Electric Consumers are given attention.
7. Introduce the paradigm shift from central NEA to Federal State Electrification Administration or carry out a transition period towards the creation of the National Center of ECs (Electric Cooperative Consumers) to self-govern the rural electrification movement.#

Announcement

All Senior Citizen End-Users of Electricity Application Requirements for Senior Citizen Discount

As per Implementing Rules and Regulations (IRR) of RA No. 9994, the following are the requirements for the Senior Citizens' Power Discount:

Article 2 - SENIOR CITIZEN DISCOUNT APPLICATION REQUIREMENTS

Section 1 – Qualification for Availment of Residential Senior Citizens' Power Discount

2.1.1 The monthly residential consumption must not exceed one hundred (100) kwh of electricity.

Residential Senior Citizen customers whose consumption shall exceed the 100 KWH limit during any month are not entitled to the senior citizen power discount during the month when they exceeded the said limit.

2.1.2 The kilowatt-hour meter of the residing senior citizen must have been registered in his/her name for a period of not less than one (1) year.

2.1.3 The grant of a senior citizen power discount shall apply for one household regardless of the number of senior citizens residing therein.

2.1.4 The senior citizen should apply for the senior citizen power discount personally through an authorized representative to the distribution utility and must submit the following documentary requirements:

PROOF OF AGE AND CITIZENSHIP

Birth Certificate or any proof of birth; or Valid Senior Citizen's Identification Card issued by the Office of the Senior Citizen's Affairs (OSCA) in the city or municipality where the elderly resides; or Philippine passport or any government identification card showing proof of age and citizenship, i.e, driver's license, voter's ID, SSS/GSIS, PRC card, postal ID

PROOF OF RESIDENCE

Barangay Certificate; or Affidavit of two disinterested persons duly notarized and has known the senior citizen for not less than one (1) year.

PROOF OF BILLING

Copy of electric bill issued in the name of the senior citizen.

PROOF OF AUTHORITY

Valid identification Card of the representative; and Authorization letter duly signed or thumb-marked by the senior citizen end-user which shall be valid only for a period of one (1) year from the date of the issuance.

Note: Application for the Senior Citizen Power Discount shall be renewable every year and can be filed at the nearest NUVELCO Office. For more information and inquiry, please visit the Institutional Services Department (ISD) NUVELCO Headquarters.



Ang Mukha ng Elektripikasyon sa Kanayunan

"Mga kwento ng SEP"

Ma. Evita Gamayon Coma

Hindi alintana ang distansya...
Linya ay nilalatag upang makapag dala ng eleketrisidad sa nayong tila hindi naabot ng mga mata
Makapaghatid ng liwanag sa lugar na sa kadiliman ay kay tagal nangapa.



Munting lampara ang sa gabi'y naging katuwang.

Di inaalintana ang init, makapag sulat lang ng takdang aralin o dili kaya'y ang leksyon para sa kinabukasan.

Makinaryang nangangailangan ng eleketrisidad ay di napapakinabangan. Teknolohiya na dapat sanang kaagapay ay tila hindi masilayan at ang pag asa ay tila lumisan.

Ngunit lahat ay nag iba ng eleketrisidad ay dumating.

Progreso ay hindi na tila isang pangarap na hindi matanaw,

Kundi unti unting nararanasan at gumuguhit sa balintanaw

Sumasabay sa pagdaloy ng kuryente sa bawat tahanan, paaralan at iba pang gusaling pambayan.

"Nakakapagtinda na ako ng mga palamig at yelo na pandagdag ng kita", pahayag ni ateng tintera.

"Malaya na akong nakakapagtrabaho ng iba, habang naglalaba sa makinarya", bigkas naman ng nanay na may dala dalang sanggol.

"Pwede pala mapabilis ang mga gawain pag may kuryente" wika ng pinuno ng tribu.

"Mas nagagamit namin ang teknolohiya para makapag bahagi pa ng mas maraming kaalaman sa mga bata at para maisakatuparan din ang nais ng DEPED na maitaas ang antas ng pagtuturo" sambit naman ni ginoong maestro.

"Malaya na kaming nakakagawa ng takdang aralin ng maayus" pahayag ng mga estudyanteng nagtatawanan.

"Malayong naging mas progresibo ang aming barangay ng dumating sa amin ang kuryente kaya laking pasasalamat namin sa pamunuan ng NUVELCO at sa lhat ng taong naging dahilan upang kami ay mabiyayaan din ng ilaw at eleketrisidad", sambit ni punong barangay.

Ang elektripikasyon sa kanayunan

Simbolo ng tunay na serbisyo

Walang iniisip na kita, kundi pagtulong sa kapwa Pag usbong ng komunidad ay lalo pang lumago.

Ito ang isa sa kontribusyong hindi masyadong nakikita,



Ngunit damang dama ng mga taong nakaranas ng elektripikasyon sa unang pagkakataon.

Yung pasasalamat nila ang patuloy naming magiging inspirasyon Upang serbisyo ay lalo pang maisulong.

Ito ang isa sa mga kwento ng aming EC, ikaw ano ang sayo? Halika! Iyo itong iparinig.#

UNDERSTANDING... (FROM PAGE 4)

recovery of cost of kwh lost in transit while transmitting and delivering power to the end users. This amount varies monthly because our monthly S/L vary, cost per kwh vary, too. ERC allows recovery up to 11% system loss, or actual, whichever is lower. The coop's monthly average loss is 10%.

DSM (distribution, supply, metering) charge - this box is an amount intended to pay off for operating expenses (opex) like manpower costs, utilities, repairs and maintenance, gasoline, supplies, travel and transportation and other costs. Net cost per kwh collectible from the end-user is P 1.40. Say, if our monthly sales are 10M kwh; this means that the coop is expected to collect P14M to pay its monthly opex.

Universal Charge - this box contains stranded contract cost, stranded debt, environmental charge, missionary electrification and cash incentives-RED which is remitted to PSALM 100% as billed. These costs are collectible from the customers as per order by the ERC. At present, total charge under this component is P0.2557/kwh. With the passing of R.A. No. 11371 or the Murang Kuryente Law, the President said that the stranded contract cost and stranded debt will be subsidized by the government using its proceeds from the Malampaya Natural Gas Project. It is hoped that under this act, it will reduce UC cost by about P 0.0971/kwh.

FIT ALL – is a government imposed charges to defray cost and expenses for the research and development of renewable energy such as water, wind and solar energy.

Lifeline subsidy/charge - this charge box is intended to recover subsidies allowed to lifeline customers consuming 20kwh and below. Customer consuming 1 to 10kwh for the month is entitled to 50% discount, customer consuming 11 to 15 is entitled to 25% discount and a customer consuming 16 to 20kwh is entitled to 10% discount on his power bill. There are about 26,000 customers with a consumption of 270,000 kwh which are the subject in this category. This portion is averaging a monthly total discount grant of P 800,000 and such discounted amount will be subsidized by non-lifeline customers at an average of P0.08/kwh.

Senior Citizen subsidy/charge - this charge is in consonance with R.A. 9994 which allows senior citizen customers consuming 100kwh and below to receive 5% discount from their power bill. However, this is not automatic. The customer has to manifest its intention to avail of the discount; and such application is renewable annually. Whatever amount discounted from these SC customers shall be shared by all non-senior citizen customers. There are about 8,000 customers under this category with an average monthly discount of P 7,000 and this amount translates to a charge to non-seniors at P0.0002/kwh.

Vat Charges - from the charge alone, everyone knows that this is a government imposition cost, intended to recover whatever taxes that is collected from the coop. There are several parts: Generation, Transmission and Distribution VAT. Generation vat is 100% remitted to the power suppliers and transmission vat is 100% remitted to the transmission company. Distribution vat is 100% remitted to the BIR. We used not to pay distribution vat as this one of our privileges under the CDA law but with the passing of R.A. No. 10963 or the TRAIN Law, it has not excused anyone. Distribution vat is 12% of DSM charges and this transforms to about P 0.1752/kwh.

RFSC (reinvestment for sustainable capex) charge- this is intended to defray cost of maintaining the distribution

EMPOWERING OUR MEMBER CONSUMER OWNERS

Member consumer owners play a vital role in the realization and achievement of the vision and mission of electric cooperatives. No less than the Hon. NEA Administrator Edgardo Rama Masongsong in his 7 Point Agenda gave emphasis to the importance of relationship between the electric cooperatives and its member consumer owners.

Among AERMs 7 point agenda, he prioritizes the empowerment of electric consumers through the Member Consumer Empowerment Program (MCEP), Edgardo Rama Masongsong's Brainchild. The ERM's Organizational Model is to Educate, Organize and Mobilize Member Consumer Owners (MCOs).

This program recognizes the active involvement of the member consumer owners as essential component in the rural development. It also empowers MCOs to participate in the affairs of the electric cooperative. It is through their involvement that EC issues are identified and MCOs are mobilized especially on concerns affecting them.

Geared towards this program, NUVELCO as of June 2019 was able to organized 60 MCOs representing the different sectors of society such as education, farmers, media, government employee, barangay council, religious, business, civic and youth in the different barangays of its franchise area. NUVELCO hopes that these organized MCOs will become effective partners in the cooperative's activities and operations such as: education and information dissemination, sanitation of membership, distribution of share capital certificates, distribution of notices and collection of electric bills in sitios and farflung barangays, notices of disconnection, campaign against anti pilferage, clearing of lines and other services that improve member consumer owners' satisfaction. We believe that empowered member consumer owners are effective partners of the electric cooperative towards sustainable growth and nation building.#Aida Asuncion Gatan

lines in its rehabilitation and expansion and upgrading of facilities. Monthly cost is P 0.3722 per kwh or an average monthly collection of about P 3.7Million at 100% collection efficiency.

The law provides that the coop shall unbundle its rate to show its valued customers the different components therein. Not all moneys you pay to the coop will be spent by the coop in its operation. If we analyze your payments, only DSM and RFSC will be retained by the coop to be used for its opex and capex. All other components are for payment to power providers and remittances to the government. If our collection efficiency is 100%, the coop's collection is roughly about P 17Million. Our monthly average Collection Efficiency is 97%. That is why the coop is trying its best to improve its collections strategies and efforts every day.

All costs charged to the end-users are being reviewed by the ERC monthly because the coop is required to submit a monthly report as to the rates applied and all collections made. The ERC has a mechanism to check whether the coop is overcharging or undercharging its customers. Should there exists an overcharge/undercharge, the coop is required to refund/collect the same.#

POLICY NO. 002 S-2019 APPLICATION FOR NEW ELECTRIC SERVICE CONNECTION, TEMPORARY CONNECTIONS AND SPECIAL LIGHTINGS

RATIONALE:

To standardize application and collection of fees for new electric service connection and comply with the requirements of the Philippine Electrical Code and the NEA Engineering Bulletin.

OBJECTIVES:

1. To provide a uniform guideline relative to the application for new connections and collection of fees.
2. To update the mapping system.
3. Only new household connections can avail of the benefits of this policy.

REQUIREMENTS FOR NEW CONNECTION:

1. Duly filled up application for new membership and electric service connection form.
2. Clearance from the concerned Sub-Office Chief that applicant has no outstanding obligation with NUVELCO and that the building has no previous electrical connection.
3. Barangay Clearance issued by the barangay where the building is located and certifying that no electrical connection is tapped.
4. Certificate of Housewiring Installation by accredited electrical practitioner or barangay electrician.
5. Electrical plan signed and sealed by a Professional Electrical Engineer based on electrical sketch submitted.
6. Certificate of Occupancy/Final Inspection issued by the Municipal Engineer/Local Building Official.
7. Certificate of Pre-Membership Education Seminar
8. Photo copy of one (1) valid ID, either driver's license, GSIS, SSS, TIN, PRC.
9. Electric Bill receipt of nearest neighbor.

PROCEDURES:

1. Residential, commercial, public building and juridical consumers
 - a. Applicant of legal age must submit a duly filled-up Membership and Electrical Service Application Form and Contract for Electrical Service with complete requirements.
 - b. Applicant must pay the following:
 - Housewiring fees/coop share based on electrical plan
 - Membership Fee 100.00
 - Membership ID 100.00
 - Minimum Share Capital 1,200.00
 - c. If applicant opted that Electrical plan will be prepared by the office, consumer will pay P 500.00 for ten outlets and below or P 1,000.00 for more than ten outlets.
 - d. NUVELCO must process the application within one

(1) day from the receipt of complete requirements and after payment of all the required fees.

- e. Schedule for Housewiring Inspection and Tapping.

II. TEMPORARY SERVICE/SPECIAL LIGHTINGS

- a. Applicant must submit letter of intent, one (1) valid ID, certificate of installation, vicinity map, electrical plan/layout of the load duly signed by an accredited barangay electrician/practitioner.
- b. Applicant must pay the required fees and consumer energy deposit based on the following category:
 - Town Fiesta P 25,000.00
 - Barangay Fiesta 15,000.00
 - Construction of house/building 10,000.00
- c. Applicant is given only maximum duration of ninety days (90) temporary electric service connection from date of tapping. In the event that the temporary connection exceeded the 90-day period, the applicant shall sign an extension agreement.
- d. Applicant must provide his/her own KWHM and transformer, if needed, and should passed the efficiency standard set by NUVELCO and pay the required fees.
- e. Should the amount paid for deposit is bigger than the amount of consumption, excess amount will be refunded to the applicant once the application is converted into permanent connection/status or the contract is terminated.

IMPLEMENTATION : The General Manager shall be responsible in the implementation of this policy.

EFFECTIVITY : This policy shall take effect fifteen (15) days upon publication in a local newspaper.

REPEALING CLAUSE : All policies or issuances inconsistent with provisions of this policy are hereby superseded. Otherwise, those rules that are consistent herewith will serve as supplementary to this policy.

APPROVED : During the Special Meeting of the Board on April 15, 2019

RAYMOND L. NAVARETTE
Board Secretary



ENGR. MANOLITO B. LUMIDAO
Chairman, Board of Directors

So that member-consumer-owners may know...

POWER INTERRUPTION

Power Interruption is the common problem of all the member-consumers of the electric cooperative as a whole. Power interruption cannot be avoided because electricity passing through our distribution lines is invisible and in a sensitive, unstable condition. However, power interruptions can be minimized by proper check-up and maintenance of electrical equipment and distribution lines

TYPES OF POWER INTERRUPTION

1. SCHEDULED POWER INTERRUPTION

This type of interruption may be announced to member-consumers through radio stations, public address system, letters and other means of information.

Causes:

- A. National Grid Corporation of the Philippines (NGCP)
 - This may be due to:
 - a. Load Shedding
 - b. Transmission line maintenance
 - c. Sub-Station repair/maintenance
 - d. Annual Preventive Maintenance

- B. NUEVA VIZCAYA ELECTRIC COOPERATIVE (NUVELCO)
 - a. Clearing of line obstructions
 - b. Replacement of rotten poles and Broken Insulators/relocation of poles
 - c. Replacement of transformers and electrical equipments
 - d. To implement pole erection, pole dressing,

conductor pay-outing & Fixing, Conductor Decommissioning, pole line top assembly dismantling

- e. To implement Conductor Stringing, Fixing of New Feeder Lines/Conversion of Line from Single phase to Three Phase Line
 - f. Installation of Temporary Sectionalizing Cut-Out
 - g. Annual Preventive Maintenance
- #### 2. UNSCHEDULED POWER INTERRUPTION

There is no schedule set for this type of power interruption.

Causes:

- A. National Grid Corporation of Philippines (NGCP)
 - a. Natural Calamities
 - b. Breakdown of power source/gensets
 - c. Sabotaging of transmission lines
 - d. Overloading of power transformer
 - e. Accidental destruction of distribution lines
- B. NUEVA VIZCAYA ELECTRIC COOPERATIVE (NUVELCO)
 - a. Natural Calamities
 - b. Accidental destruction of distribution lines
 - c. Uncleared line obstructions
 - f. Broken Insulators/flashover
 - g. Fallen Rotten Poles
 - h. Equipment Failure (tripping of overloaded transformers, fuse cut-outs, sectionalizers, lighting arresters)



"Rain or shine." Nuvelco linemen continue to respond to line improvement and troubleshooting to provide the best and quality service our valued member-consumer-owners deserve.

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